



Dear guest,

Your disability should not prevent you from traveling. Visit Vienna! – Even if the Gothic master builders and Baroque castle owners had not thought of wheelchair users. And if even today, barrier-free construction still occasionally falls victim to architectural gimmicks or a lack of consideration.

For some time now, the Vienna City Administration has made efforts to provide services for people with disabilities and special needs: from sloped sidewalks to guiding strips for the blind in subway stations. But there is still a lot to do: at private companies as well as historic attractions, where landmark protection makes technical changes difficult.

More information, less frustration. That is our guiding principle when it comes to guests with disabilities and special needs. Don't hesitate to ask us for any information that you require. There is one thing you can count on: Whenever obstacles need to be overcome, the friendly Viennese locals will be glad to lend a hand.

The information in these guidelines is well-researched and up to date, but unfortunately it can also change without our knowledge. We would be very grateful if you would let us know about any errors that you may notice and we will make the website changes immediately.

Visit Vienna! – Now or never.

Your Vienna Tourist Board Team

Wien-Hotels & Info

A-1030 Vienna

Tel. +43-1-24 555

Fax +43-1-24 555-666

info@vienna.info

WWW.VIENNA.INFO

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With the **Vienna Card** you can use the subway, bus or tramway for 48 or 72 hours to explore the city and get discounts to numerous attractions. Many of these sights already provide discounts to visitors with a valid disability card and are unable to offer additional price reductions in such cases. For that reason the Vienna Card is especially ideal for accompanying persons. The Vienna Card Coupon Book will give you information on where it is accepted.

You can buy the Vienna Card for 21.90 or 24.90 euros at your Viennese hotel, at the Tourist Information Center (1st District, Albertinaplatz, daily 9:00 to 19:00), at sales and information booths of the Wiener Linien or by phone with your credit card at tel. + 43-1-798 44 00-148.

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Vienna's Sightseeing Attractions

There are more than 100 major museums and sights in Vienna. Many of them are housed in historical buildings. For this reason, barrier-free access cannot always be guaranteed. Nevertheless, in most cases, ways have been found to make Vienna's main sights accessible for guests with disabilities and special needs. We suggest that you read the following descriptions and, with this information in mind, decide whether it would be advisable to bring an escort.

Academy of Fine Arts, Picture Gallery (*Vienna Card discount*)

1st district, Schillerplatz 3, second floor, Tel. +43 1 588 16-2222, Tue–Sun & public holidays 10 am–6 pm, January 1, December 24 and 25: closed

Handrail for the visually impaired on the outside steps to the main entrance at Schillerplatz 3. Access to elevator in the corridor on the right.

Access for visitors with disabilities and special needs on Makartgasse 2, intercom system for porter (Tel. +43 1 588 16–1818) level access to the elevator in the entrance on the left. Intercom to attendant (Tel.: +43 1 588 16-1818). Wheelchair-accessible restroom available. Seeing-eye dogs permitted, wheelchair rental available, reduced admission for persons with disabilities including escort.

www.akademiegalerie.at (only in German)

Albertina (*Vienna Card discount*)

1st district, Albertinaplatz 1, Tel. +43 1 534 83, daily 10 am–6 pm, Wed 10 am–9 pm

Main entrance: no steps, door width: 190 cm, double swinging door. Access to all exhibition rooms, to the restaurant / café and to the Shop: no steps. All rooms are wheelchair-accessible. Wheelchair-accessible restroom on 1st and 3rd floor. Elevator: door width: 110 cm, cabin depth: 130 cm, cabin width: 220 cm. Seeing-eye dogs permitted. Wheelchair rental (prior arrangement necessary: Tel. +43 1 534 83–540). Guided tours in sign language available (prior arrangement necessary: Tel. +43 1 534 83–540), reduced admission for persons with disabilities.

www.albertina.at

Anker Clock (Ankeruhr)

1st district, Hoher Markt 10/11

Daily at noon: a parade of figures with music. Christmas carols during Advent: daily at 5 pm and 6 pm. Can only be viewed from outside.

Architecture Center Vienna (Az W) see MuseumsQuartier

Augarten Porcelain Manufactory and Porcelain Museum (*Vienna Card discount*)

2nd district, Schloss Augarten, Obere Augartenstrasse 1, Tel. +43 1 211 24-0, museum & shop: Mon–Sat 10 am–6 pm, the manufactory may only be visited on guided tours

Main entrance: no steps, double swinging door, wheelchair-accessible restroom, elevator: door width 120 cm, cabin depth: 180 cm, cabin width: 150 cm, seeing-eye dogs permitted.

www.augarten.at

Augustinerkirche see Hofburg

Ludwig van **Beethoven** see Musicians' Homes

Belvedere

(Vienna Card discount)

3rd district, Prinz-Eugen-Strasse 27, Tel. +43 1 795 57-0, Information and registration: Tel. +43 1 795 57-134, Text message: +43 664 800 141 268, Email: public@belvedere.at

Reduced admission for persons with disabilities and their escorts (EUR 3 each). Tours in Austrian sign language as well as "seeing differently" (tactile tours) for the blind and visually impaired in groups are possible in the Upper and Lower Belvedere. People with visual impairments can be collected from the nearest tram station. Please provide information on this when making arrangement. Trained seeing-eye dogs (with ID) may be taken into all areas of the collection. A wheelchair is available at the cloakroom for visitors who have difficulty walking. Some seating is also available in the exhibition rooms or will be provided during the tours.

www.belvedere.at

Upper Belvedere (Vienna Card discount)

3rd district, Prinz Eugen-Strasse 27, daily 10 am–6 pm

Medieval Art, Baroque, Classicism, Romanticism, Biedermeier, art from around the year 1900 and Viennese Secession, as well as art from the 20th century.

Parking space for visitors with disabilities in front of the entrance at Prinz-Eugen-Strasse 27, Parking: 10 am–6 pm. Main entrance: no steps (2 heavy swinging doors, door width: 102 cm). 2 elevators reachable via a ramp (staff will provide assistance), wheelchairs available at the cloakroom, wheelchair-accessible restroom segregated by gender on basement level (accessible via elevator), elevator: door width: 150 cm, cabin depth: 300 cm, cabin width: 160 cm, shop/café: a few steps (staff will provide assistance). Seeing-eye dogs permitted.

"seeing differently" tours (tactile tours) in the Upper Belvedere: The tours with picture descriptions and tactile support are particularly suitable for blind and visually impaired visitors. The following topics can be booked at all times:

- A palace to touch – the new touching model of the Upper Belvedere
- Ferdinand Georg Waldmüller and his time
- Gustav Klimt's main work "The Kiss"

Multimedia guides with videos in Austrian Sign Language (OGS) are available to deaf and hearing impaired visitors. Over 30 videos provide information on selected works of the collection in the Upper Belvedere and on the palace and garden complex as well as the history of the Belvedere.

Lower Belvedere / Orangery / Palace Stables (Prunkstall)

(Vienna Card discount)

3rd district, Rennweg 6, daily 10 am–6 pm except Wed 10 am–9 pm

Lower Belvedere and Orangery: Temporary exhibitions; Prunkstall: Medieval Treasury

Lower Belvedere: wheelchair-accessible entry at Rennweg 6a, ramp (access by ramp next to the visitor entrance): length: 600 cm, height: 200 cm, width of doors: 90 cm, wheelchair-accessible restroom in basement, accessible via elevator (90 x 140 cm). Lower Belvedere

Shop: no steps. Parking space for visitors with disabilities in Ehrenhof Rennweg 6, parking: 10 am–6 pm

Orangery and Prunkstall: no steps. Orangery entrance: wheelchair access via link corridor from Lower Belvedere to the Orangery, 2 single, paned doors (each 131 cm wide). Entrance to Prunkstall: no steps, door width: 125 cm. Wheelchair-accessible restroom in the Orangery. Orangery Shop: wheelchair-accessible. Seeing-eye dogs permitted. Guided tours for groups in sign-language and for the visually impaired (tactile tours).

21er Haus (Vienna Card discount)

3rd district, Belvedere Quarter, Schweizergarten, Arsenalstrasse 1, Tel. +43 1 795 57-770, Wed-Thu 11 am–9 pm, Fri–Sun 11 am–6 pm, open on public holidays

Main entrance: no steps, door width: 140 cm, automatic double swinging door, elevator: door width: 90 cm, cabin depth: 250 cm, cabin width: 100 cm, wheelchair-accessible restroom, 1 labeled parking space for people with disabilities, 2 wheelchair spaces in the Blickle cinema by the entrance on the right, seeing-eye dogs permitted, seating in collection area, tactile tours on the architecture of 21er Haus and the sculptures of Fritz Wotruba for blind and visually impaired people.

www.21erhaus.at

Bestattungsmuseum see Funerary Museum

Johannes **Brahms** see Musicians' Homes

Brotfabrik Wien

10th district, Absberggasse 27, Tel. +43 1 982 39 39, see website of individual institution for opening hours

Grounds: no steps, wheelchair-accessible restroom (restaurant Magdas Kantine and for events in the Expeditihalle), elevators: door width: 90 cm, cabin depth: 210 cm, cabin width: 100 cm, labeled parking space for people with disabilities only on inquiry at the individual institution, seeing-eye dogs permitted.

Links to the individual institutions:

<http://www.loftcity.at/index.php/kultur-loftcity/art-brotfabrik-loftcity>

<http://www.brotfabrik.wien>

Akademietheater

3rd district, Lisztstraße 1, Tel. +43 1 514 44–4140, info@burgtheater.at, Mon–Fri 9am–5pm, from July 1 to August 15: Mon–Fri 10-2pm

Prior registration of wheelchairs is necessary! Tickets: register up to one week before the event: Tel. +43 1 514 44-4145

Main entrance: no steps, door width: 186 cm x 3, double swinging door, wheelchair-accessible access from sidewalk to the seats in the stalls left and right via the main entrance/box office foyer, 4 wheelchair seats: stalls, wheelchair-accessible rest room in left stalls, 3 wheelchair-accessible parking places opposite the main entrance, seeing-eye dogs permitted.

www.burgtheater.at

Wheelchair-access information:
www.burgtheater.at/Content.Node2/home/service/Barrierefrei-im-Burgtheater-Rollstuhlplaetze.at.php

Burgtheater (National Theatre)

1st district, Universitätsring 2, General Information: Tel. +43 1 514 44-4140, info@burgtheater.at, Mon-Fri 9 am-5 pm, from July 1 to August 15: Mon-Fri 10 am-2 pm

Guided tours: July and August daily 3 pm (English and German), September-June Mon-Thu 3 pm (German with English summary), Fri-Sun and public holidays 3 pm (English and German)

Special tours for visitors with disabilities and special needs on prior notification. Please note that you may have to climb steps. Side entrance: ramp will be mobilized, please ring the porter. Double swinging door, door width: 170 cm. 2 elevators: door width: 160 cm, cabin depth: 200 cm, cabin width: 180 cm. 12 wheelchair-accessible locations in the auditorium (access with the elevator). Prior arrangement necessary: Tel. +43 1 514 44-4145, Mon-Fri 9 am - 4 pm. Wheelchair-accessible restroom. 2 parking spaces for visitors with disabilities in the Burgtheater parking lot - Volksgarten side. Seeing-eye or partner dogs permitted.

www.burgtheater.at

Butterfly House see Hofburg

Central Cemetery (Zentralfriedhof) (Vienna Card discount)

11th district, Simmeringer Hauptstrasse 234, Tel. +43 1 534 69-0

November 3 - February 28: 8 am-5 pm, April-September: 7 am-7 pm, May-August: every Thu until 8 pm, Sep 1-30: 7 am-7 pm, Oct 1 - Nov 2: 7 am-6 pm

Honorary tombs: Main Entrance (2nd Gate, access by car on the blue roads (markings on the trees) can be purchased, persons with disabilities ID require an access card in order to drive into the cemetery free of charge. One can apply for the access card at the Infopoint (2nd Gate). Wheelchair-accessible restroom accessible with "Euro-Key" near Hall 3, in the cemetery church and at the cemetery office (ramp), gravel paths, seeing-eye dogs permitted.

www.friedhofewien.at (only in German)

Chapel of the Imperial Palace see Hofburg

Chocolate Museum (SchokoMuseum)

23rd district, Willendorfer Gasse 2-8, Tel. +43 1 667 21 10-19, office@schokomuseum.at

Opening times: Mon-Sat 9 am-4 pm, guided tours: Mon-Thu 2 pm, Sat 10 am and 11 am, additionally from 1 October to 31 March: Sun 10 am-4 pm, individual tours for groups of 15 people or more upon prior arrangement.

Main entrance: no steps, exhibition rooms: no steps, production rooms: approx. 25 steps

www.schokomuseum.at

Church am Hof (Kirche am Hof)

1st district, Schulhof 1, Tel. +43 1 533 83 94 and +43 1 533 81 36, Mon-Sun 9 am-noon and 4 pm-6 pm

Main entrance: no steps, no wheelchair-accessible restroom, seeing-eye dogs permitted

Church of St. Michael (Michaelerkirche)

1st district, Michaelerplatz, Tel. +43 1 533 80 00, daily 7 am–10 pm, Sundays & public holidays 8 am–10 pm. Crypt tours are held daily from May to October at 11 am and 1 pm (except Sundays & public holidays), and upon request at Tel. +43 650 533 80 03

Main and side entrance: no steps, double swinging doors, no wheelchair-accessible restroom, seeing-eye dogs permitted.

www.michaelerkirche.at (only in German)

Church of the Augustinian Friars (Augustinerkirche) see Hofburg

Church of the Holiest Trinity (Wotrubakirche)

23rd district, Georgsgasse / Rysergasse, Tel. +43 1 888 50 03, Sat 2–8 pm, Sun & public holidays 9 am–4:30 pm, guided tours by prior arrangement at +43 650 332 48 33, mass: Sun 9:30 am, Sat 6:30 pm

Main entrance: 20 flat steps, door width: 150 cm, side entrance: 25 steps, door width: 90 cm, interior: steps, wheelchair-accessible restroom, 2 parking spaces for visitors with disabilities, seeing-eye dogs permitted.

www.georgenberg.at

Steinhof Church “Zum Heiligen Leopold”

14th district, Baumgartner Höhe 1, Tel. +43 1 910 60-11007 / Katharina Baier

Viewings: Sat 4 pm–5 pm, Sun noon–4 pm, guided tours: Sat 3 pm, Sun 4 pm by prior arrangement, holy mass every Sunday & public holidays at 9:30 am from Palm Sunday to St. Leopold's Day (November 15)

Back entrance on north side: no steps, main entrance: 12 steps, Interior: no steps, seeing-eye dogs permitted.

City Hall (Rathaus)

1st district, Friedrich-Schmidt-Platz 1, Tel. +43 1 525 50 (Mon–Fri 8 am–6 pm), guided tours: Mon, Wed, Fri 1 pm (except public holidays, when the city council is in session and large events are taking place), Good Friday, December 24 and December 31). Groups: arrangements must be made in writing at least one month ahead of time by email or telephone: stadtinformatio@post.wien.gv.at

Main entrance: ramp: length: 540 cm, height: 47 cm, door width: 92 cm, single swinging door (push the button to open the door), elevator near stair no. 7: door width: 92 cm, cabin depth: 240 cm, cabin width: 130 cm, passage to elevator: 110 cm, elevator near stair no. 8: door width: 92 cm, passage to elevator: 88 cm, cabin width: 110 cm, cabin depth 210 cm, wheelchair-accessible restroom / changing room (near stair no. 8), parking spaces for visitors with disabilities (Lichtenfelsgasse, Felderstrasse, Friedrich-Schmidt-Platz), seeing-eye dogs permitted.

Multimedia guides in Austrian and English sign language are available free of charge upon presentation of an official photographic form of ID (passport, identity card, driver's license).

www.wien.gv.at/english/cityhall/tours.htm

Clock Museum (*Vienna Card discount*)

1st district, Schulhof 2, Tel. +43 1 533 22 65, Tue–Sun & public holidays 10 am–6 pm, closed on January 1, May 1 and December 25

Shop and entrance area: 1 step, exhibition rooms only accessible via spiral staircase, seeing-eye dogs permitted

www.wienmuseum.at

Collection of Anatomical Pathology in the Madhouse Tower – NHM

(Vienna Card discount)

9th district, Spitalgasse 2, 6th courtyard, Tel. + 43 1 521 77 606, Wed 10 am–6 pm, Sat 10 am–1 pm, closed on public holidays.

Main entrance: no steps, wheelchair-accessible restroom, tours for visitors with disabilities and special needs on request, seeing-eye dogs permitted in some parts.

www.nhm-wien.ac.at/narrenturm (only in German)

Collection of Ancient Instruments see Hofburg, Neue Burg

Collection of Arms and Armor see Hofburg, Neue Burg

Dance Quarter Vienna see MuseumsQuartier

Danube Tower (*Discounted elevator ride with the Vienna Card*)

22nd district, Donauturmstrasse 4, Tel. +43 1 263 35 72

Observation terrace (at 150 m height) wheelchair-accessible via elevator (max. 3 wheelchairs at once). Special ramps (width: 99 cm, height: 25 cm). According to the building license, wheelchairs are prohibited on all other floors for safety reasons (escape routes). By way of compensation, wheelchair users can ride to the viewing terrace (150 m) for free.

Main entrance: via ramp: length: 100 cm, height: 10 cm, width: 118 cm, double swinging door. elevator: door width: 85 cm, cabin depth: 120 cm, cabin width: 85 cm (transport of only one wheelchair per cabin). Central floor (165 m): 25 steps up to the restaurant (170 m), 25 steps down to the café (160 m). Not accessible for wheelchair users. Wheelchair users only with escort (1 escort per wheelchair user at no charge). No wheelchair-accessible restroom in the tower (in Café-Restaurant Spoons, next to Danube Tower main entrance – same operator – wheelchair-accessible restroom available).

Parking space for people with disabilities, seeing-eye and therapy dogs permitted (with muzzle and leash), baby strollers may not be transported in the elevators.

www.donauturm.at

Documentation Archives of the Austrian Resistance

1st district, Wipplingerstrasse 8, ground floor, Tel. +43 1 22 89 469–319, exhibition: Mon–Wed, Fri 9 am–5 pm, Thu 9 am–7 pm

Main entrance via courtyard: 1 step, wheelchair-accessible side entrance in passage Salvatorgasse via green double door. Access to exhibition rooms: no steps, archives not wheelchair-accessible.

www.doew.at

Ephesos Museum see Hofburg, Neue Burg

Esperanto Museum (*Vienna Card discount*)

1st district, Herrengasse 9, Palais Mollard, Tel. +43 1 534 10–700, esperanto@onb.ac.at.
Tue–Sun 10 am–6 pm, Thu 10 am–9 pm, June–September daily 10 am–6 pm, Thu 10 am–9 pm, June, July, August and September also Mon 10 am–6 pm.

Main entrance on first floor and access to all exhibition rooms: no steps, wheelchair-accessible restroom, seeing-eye and service dogs permitted, guided tours for visitors with disabilities and special needs on prior arrangement.

www.onb.ac.at/esperantomuseum

Film Museum see Hofburg

Sigmund Freud Museum (*Vienna Card discount*)

9th district, Berggasse 19, Tel. +43 1 319 15 96, daily 10 am–6 pm

Entrance: 35 steps, no elevator, Seeing-eye dogs permitted.

www.freud-museum.at

Ernst Fuchs Museum (*Vienna Card discount*)

14th district, Hüttelbergstrasse 26 in the Otto-Wagner-Villa, Tel. +43 1 914 85 75, Tue–Sat 10 am–4 pm, Sun & Mon only by prior arrangement, e-mail: ernstfuchsmuseum@gmail.com

Tours: daily by prior arrangement

Main entrance: 3 steps, single swinging door, inside the building: 6 steps, Roman bath on first floor reached via stairs, parking spaces for visitors with disabilities, museum not suitable for wheelchair users, no ramp.

www.ernstfuchsmuseum.at

Funerary Museum

1st district, Zentralfriedhof Gate 2, beneath Chapel of Rest 2, Tel. +43 1 760 67, Mon–Fri 9 am–4:30 pm (all year), Sat 10–6.30pm (only from 1st March–2nd November)

Ramp: 6 % incline with intermediate landings of 120 cm length, wall opening of 160 cm and a passageway opening of 144 cm (from railing to railing); alternatively to the ramp: 12 steps 14.66 / 35 cm, wall opening 160 cm, handrail on both sides 144 cm, passageway opening 144 cm; double doors, total passageway opening 170 cm, height 250 cm; access to the museum area from double door entrance 170/210 cm; access to wheelchair-accessible restroom 100 /120 cm, single door; single doors to wheelchair accessible restrooms 90/210 cm.

www.bestattungsmuseum.at

Museum of Globes (*Vienna Card discount*)

1st district, Herrengasse 9, Palais Mollard, Tel. +43 1 534 10–710, globen@onb.ac.at, Tue–Sun 10 am–6 pm, Thu 10 am–9 pm, June, July and September also Monday 10 am–6 pm

Main entrance on first floor: no steps, elevator access to the exhibition rooms on first floor (door width: 90 cm, cabin width: 110 cm, cabin depth: 140 cm), wheelchair-accessible

restroom, seeing-eye and service dogs permitted, guided tours for visitors with disabilities and special needs on prior arrangement.

www.onb.ac.at/globenmuseum

Giant Ferris Wheel – Riesenrad (*Vienna Card discount*)

2nd district, Riesenradplatz 1, Tel. +43 1 729 54 30, January, February, November, December 10 am–8 pm, March, April, October 10 am–10 pm, May–September 9 am–midnight

Main entrance: no steps, door width 200 cm, double swinging door, access to all exhibition rooms and to the restaurant / café: no steps, ramp for wheelchair, 2 special wagons of the Ferris Wheel are suitable for extra wide wheelchairs, wheelchair-accessible restroom on ground floor, parking spaces for visitors with disabilities, seeing-eye dogs permitted, 50 % discount for visitors with disabilities (ID necessary) and an escort.

www.wienerriesenrad.com

Josef Haydn see Musician's Homes

Hermesvilla (*Vienna Card discount*)

13th district, Lainzer Tiergarten, access via Hermesstrasse, Tel. +43 1 804 13 24, service@wienmuseum.at, March 20 – October 30, 2016, Thu–Sun and Fri 10 am–6pm

Access: Not approachable by car because the Lainz Game Reserve is a natural conservation area. Shuttle service on specific days between Lainzer Tor and Hermesvilla for people with disabilities, alternating Sat afternoon and Tue morning. Registration by telephone on Tel. +43 1 505 87 47 – 85 173 or email: service@wienmuseum.at. Meeting point: Lainzer Tor. Please bring your handicapped ID. Return from Hermesvilla to Lainzer Tor at 3:30 pm (on Saturdays) and 11:50 am (on Tuesdays).

The minibus service "Fonds Soziales Wien" can also be used by visitors with disabilities ID for this service. For more information see:

Behinderung.fsw.at/mobilitaet/freizeitfahrtendienst/index.html

Side entrance: no steps via stair lift. Special exhibition area in the ground floor accessible by wheelchair, wheelchair for rental and seats available, exhibition areas in the 2nd and 3rd floor not accessible by wheelchair. Shop and restaurant accessible via platform lift, wheelchair-accessible restroom at the restaurant.

www.wienmuseum.at

Hofburg see Imperial Palace

House of Music (*Vienna Card discount*)

1st district, Seilerstätte 30, Tel. +43 1 516 48 51–0, daily 10 am–10 pm

Main and side entrance: no steps, automatic sliding door, access to all exhibition rooms and café: no steps (via elevator), wheelchair-accessible elevator available, wheelchair-accessible restroom on first floor and first roof level.

www.hdm.at

House of the Sea (*Vienna Card discount*)

6th district, Fritz-Grünbaum-Platz 1, Tel. +43 1 587 14 17, daily 9 am–6 pm, Thu 9 am–9 pm

Main entrance: no steps, door width: 100 cm, all exhibition rooms accessible by elevator, elevator: door width: 150 cm, cabin depth: 200 cm, cabin width: 250 cm, wheelchair-accessible restroom. 3 wheelchair-users at once at a maximum.

www.haus-des-meeres.at

Hundertwasser Museum see Kunst Haus Wien

Imperial Burial Vault (Kaisergruft or Kapuzinergruft) (Vienna Card discount)

1st district, Neuer Markt / Tegetthoffstrasse, Tel. +42 1 512 68 53–88, daily 10 am–6 pm (last admission: 5:30 pm), November 1 + 2, silent viewing.

Main entrance: no steps, automatic sliding door: 142 cm wide, elevator: door width: 90 cm, cabin depth: 135 cm, cabin width: 110 cm, access to all exhibition rooms: no steps, except 3 steps to the tomb of emperor Franz Joseph and to the burial vault chapel, wheelchair-accessible restroom. The touching of objects is not permitted due to reasons of preservation.

www.kaisergruft.at (only in German)

Imperial Furniture Collection (Vienna Card discount)

7th district, Andreasgasse 7, Tel. +43 1 524 33 57–0, daily except Mon 10 am–6 pm

Main entrance: no steps, door width: 180 cm, double swinging door. All areas accessible via elevator. Elevator 3rd–5th floor: door width: 90 cm, cabin depth: 160 cm, cabin width: 90 cm. Lifting platform to the first floor: door width: 83 cm, cabin depth: 117 cm, cabin width: 75 cm. Access to the restaurant / café: no steps, wheelchair-accessible restroom in the lobby, 2nd and 3rd floor. Seeing-eye dogs permitted. Guided group tours for wheelchair users on request.

www.hofmobiliendepot.at

Imperial Treasuries see Hofburg, Imperial Treasuries

Imperial Palace (Hofburg)

Kunsthistorisches Museum Vienna, Neue Burg

Ephesos Museum, Collections of Arms and Armor, Collection of Ancient Instruments (Vienna Card discount)

1st district, Hofburg, Heldenplatz, Tel. +43 1 525 24-0, Wed-Sun 10 am–6 pm

Entrance: on left next to main entrance via wheelchair ramp (width about 300 cm), automatic gate and stairlift, operation with “Euro Key”, then 5 steps to the ticket counter, if possible please call the KHM porter about 15 minutes before arrival (Tel. 52524-7010; visitor service will accompany visitor to the elevator and into the building). Elevator available at ticket counter level (door width: 65 cm, cabin depth: 120 cm, cabin width: 140 cm). The collection of ancient instruments and the collections of arms and armor are only accessible via this elevator, the Ephesos Museum can only be reached from this level via steps (total 60 steps). Wheelchair-accessible restroom on 1st floor (level of Collection of Arms and Armor and Collection of Ancient Musical Instruments), wheelchair rental possible at Heldenplatz.

Tactile tours for the blind and visually impaired are available on request.

www.khm.at

Church of the Augustinian Friars (Augustinerkirche)

1st district, Augustinerstrasse 3, Tel. +43 1 533 70 99

Main entrance: 3 steps and a ramp (width: 150 cm), double swinging door, access to Loreto Chapel: 5 steps, seeing-eye dogs permitted.

www.augustinerkirche.at (only in German)

Austrian Film Museum

1st district, Augustinerstrasse 1, Tel. +43 1 533 70 54-0, September–June: film several times a day

Main entrance: no steps, single swinging door, access to cinema and café: no steps, double door, office (Mon–Thu 10 am–6 pm, Fri 10 am–1 pm) and library (Mon and Thu noon–6 pm): accessible via elevator, wheelchair-accessible restroom on first floor and second floor, inductive hearing system in the cinema, 2 wheelchair seating locations. Parking spaces for visitors with disabilities in the immediate vicinity (Albertinaplatz 2, at "Café Mozart"). Seeing-eye dogs permitted (in the first row).

www.filmmuseum.at

Chapel of the Imperial Palace (Hofburgkapelle)

1st district, Hofburg-Schweizerhof, Tel. +43 1 533 99 27, Viewing: Mon & Tue 10 am–2 pm, Fri 11 am–1 pm, except public holidays

High Mass of the Chapel of the Imperial Palace with the Vienna Boys' Choir, January–June and mid-September through December: every Sun (and December 25), 9:15 am, reservations: email: office@hofmusikkapelle.gv.at or Fax +43 1 533 99 27-75.

Main entrance: 20 steps, double swinging doors, 2 x 3 steps inside the building, no ramps.

www.hofmusikkapelle.gv.at

Imperial Apartments, Imperial Silver Collection, Sisi Museum

(Vienna Card discount)

1st district, Hofburg, entrance Michaelerkuppel, Tel. +43 1 533 75 70, daily 9 am–5:30 pm (ticket office closes at 4:30 pm), July, August: 9 am–6 pm (ticket office closes at 5 pm)

Access: no steps, access to the exhibition rooms: elevator to the 2nd floor, access to restaurant / café: 1 step, elevator: door width: 90 cm, cabin depth: 140 cm, cabin width: 135 cm, wheelchair-accessible restroom on second floor, seeing-eye dogs permitted. Number of steps (Imperial Apartments): 72.

www.hofburg-wien.at

Austrian National Library, Grand Hall (Österreichische Nationalbibliothek)

(Vienna Card discount)

1st district, Josefsplatz 1, Tel. +43 1 534 10-394, Email: kommunikation@onb.ac.at, Tue–Sun 10 am–6 pm, Thu 10 am–9 pm, June, July and September also Mondays 10 am–6 pm, main entrance on first floor: no steps, access to Grand Hall on second floor with elevator: (door width: 90 cm, cabin depth: 130 cm, cabin width: 122 cm), wheelchair-accessible restroom, seeing-eye and service dogs permitted, guided tours for visitors with disabilities and special needs on prior arrangement.

Papyrus Museum (*Vienna Card discount*)

1st district, Heldenplatz, Neue Burg, Tel. +43 1 534 10–323, papyrus@onb.ac.at, Tue–Sun 10 am–6 pm, Thu 10 am–9 pm, June, July and September also Mondays 10 am–6 pm

Main entrance at the central gate of the New Hofburg via left ramp: no steps (width: 2.8 m), Lobby: 7 steps up – hoist used to transport people (width: 96 cm, depth: 78 cm), service desk: 5 steps down – hoist used to transport people (width: 90 cm, depth: 132 cm), entrance to Papyrus Museum: 20 steps down, elevator available (width: 80 cm, depth: 90 cm), then 9 further steps down, no lift available. Parking space for visitors with disabilities in the short-stay parking area at Heldenplatz. Wheelchair-accessible restroom, seeing-eye and service dogs permitted.

www.onb.ac.at/papyrusmuseum

Imperial Treasuries Vienna (*Vienna Card discount*)

1st district, Schweizerhof, Tel. +43 1 525 24–0, daily, except Tue, 9 am–5.30 pm

Main entrance: no steps, door width: 200 cm, double swinging door, followed by ramp to box office. Exhibition rooms: 20 steps and elevator, elevator (door width: 80 cm, cabin depth: 140 cm, cabin width: 110 cm), wheelchair-accessible restroom near the box office and the shop, wheelchair rental (please reserve at least one day ahead). Public parking spaces for people with disabilities on Heldenplatz.

www.khm.at

Butterfly House (*Vienna Card discount*)

1st district, Burggarten (Palm House), Tel. +43 1 533 85 70, April–October: Mon–Fri 10 am–4.45 pm, Sat, Sun & public holidays 10 am–6.15 pm, November–March: daily 10 am–3.45 pm

Main entrance: no steps, double door (width: 93 cm), wheelchair-accessible restroom nearby, seeing-eye dogs permitted.

www.schmetterlinghaus.at

Spanish Riding School (*Vienna Card discount for morning exercise with music*)

1st district, Michaelerplatz 1, Tel. +43 1 533 90 31, Ticket counter: daily 9 am–4 pm

Main entrance: ramp: length: 100 cm, height: 40 cm, door width: 160 cm, double swinging door, wheelchair-accessible restroom, parking spaces for visitors with disabilities in the Inner Courtyard, guided tour for the visually impaired on request, wheelchair seats for the morning exercise and the tours by request, program information, prices and availability on request.

www.srs.at

Weltmuseum Wien (Museum of Ethnology)

1. Neue Burg, Heldenplatz, Tel. +43 1 525 24–0

Expected to be closed from November 2014 until the end of 2017 for renovation work and new layout of the show collection.

www.weltmuseumwien.at

Imperial Coach Collection (Wagenburg) see Schönbrunn

Jewish Museum Vienna (*Vienna Card discount*)

1st district, Dorotheergasse 11, Tel. +43 1 535 04 31, daily, Sun–Fri 10 am–6 pm

Main entrance: no steps, door width: 162 cm, double swinging door. Access to all exhibition rooms and to the restaurant / café: no steps. Elevator: door width: 80 cm, cabin depth: 140 cm, cabin width: 110 cm. Wheelchair-accessible restroom. Guided tours for visitors with disabilities and special needs on request, discounted admission for people with disabilities EUR 8 (1 companion free) and people with social pass/mobility pass (photographic ID required)

www.jmw.at

Josephinum see Collections of the Medical University of Vienna

Kaisergruft see Imperial Burial Vault

Klimt Villa (*Vienna Card discount*)

13th district, Feldmühlgasse 11, Tel. +43 1 876 11 25, Thu–Sat 10 am–6 pm (last admission: 5.30 pm) from March 15–July 14 and August 1–December 31; from July 15–July 31 and from January 1 to March 14, visits are possible for groups of 8 or more people by prior arrangement 3 days in advance; closed on gazetted public holidays.

Main entrance: no steps, revolving door. Access to the exhibition is wheelchair-accessible, the rooms also have few barriers. Wheelchair-accessible restroom, seeing-eye dogs permitted. The entire garden is wheelchair-accessible.

www.klimtvilla.at

Kuffner Planetarium (*Vienna Card discount*)

16th district, Johann-Staud-Strasse 10, Tel. +43 1 89 174 150 000, guided tours according to event program at www.planetarium.wien

Main and side entrance: steps, single swinging doors, auditorium: 15 steps and 6 steps, main building dome: 74 steps, seeing-eye dogs permitted.

www.planetarium.wien (only in German)

Künstlerhaus / K/haus (*Vienna Card discount*)

1st district, Karlsplatz 5, Tel. +43 1 587 96 63, Tue–Sun 10 am–6 pm, Thu 10 am–9 pm,

Main entrance: 9 steps, double swinging door (door width: 170 cm), 3 steps in foyer, side entrance: no steps, ramps inside (width 120 cm), double swinging door (door width: 174 cm), elevator: door width: 140 cm, cabin depth: 298 cm, cabin width: 216 cm, seeing-eye dogs permitted, wheelchair-accessible restroom.

www.k-haus.at

Bank Austria Kunstforum Wien (*Vienna Card discount*)

1st district, Freyung 8, Tel. +43 1 537 33 26, daily 10 am–7 pm, Fri 10 am–9 pm

Main entrance: ramp, all rooms accessible without steps (elevator), wheelchair-accessible restroom, parking space for visitors with disabilities: "Freyung" underground garage, seeing-eye dogs permitted, special tours for the deaf and hard of hearing.

Kunsthalle Wien MuseumsQuartier see MuseumsQuartier

Kunsthalle Wien Karlsplatz (Vienna Card discount)

4th district, Karlsplatz / Treitlstrasse 2, Tel. +43 1 521 89-33, daily 10 am-7 pm, Thu 10 am-9 pm

Main entrance: ramp: length: 750 cm, width: 320 cm, incline: 6 %, door width: 236 cm, double swinging doors, wheelchair-accessible restroom, seeing-eye dogs permitted.
www.kunsthallewien.at

Kunst Haus Wien. Hundertwasser Museum (Vienna Card discount)

3rd district, Untere Weissgerberstrasse 13, Tel. +43 1 712 04 91, daily 10 am-6 pm

Main entrance and access to the restaurant / café: no steps, single swinging door, floors are uneven, elevator: door width: 200 cm, cabin depth: 120 cm, cabin width: 250 cm, wheelchair-accessible restroom on ground floor, seeing-eye dogs permitted.

www.kunsthausewien.com

Kunsthistorisches Museum Vienna (Vienna Card discount)

Antiquities collection, Egyptian-Oriental collection, painting gallery, Kunstammer Wien and coin collection

1st district MariaTheresien-Platz, Tel. +43 1 525 24-0, Tue-Sun 10 am-6 pm, Thu 10 am-9 pm, June-August: open daily

Side entrance: wheelchair-accessible via porter (entrance: Burgring 5, visitor service accompanies to elevator and into building), main entrance on Maria-Theresien-Platz: no ramp: 5 steps to ticket counter level, door width: 300 cm, double swinging door, fully open during the day. 2 elevators to all floors: door width: 99 cm, cabin depth: 130 cm, cabin width: 150 cm. 3 wheelchair-accessible restrooms (ground floor, mezzanine, second floor). Wheelchair rental (by prior arrangement please).
5 public parking spaces for visitors with disabilities at Heldenplatz.

Guided tours for visitors with special needs as well as tactile tours for the blind and visually impaired on request (Tel. +43 1 525 24-5202). Three masterpieces of the Renaissance collection of the painting gallery, selected objects of the Kunstammer, the Egyptian-Oriental collection and the antiquities collection are available to the blind and visually impaired as castings for touching. A brochure with image descriptions of this in Braille is available.

Further information:

<http://www.khm.at/erfahren/kunstvermittlung/barrierefreie-angebote/>

www.khm.at

Kunstplatz Karlsplatz

1st and 4th district, Karlsplatz

Guiding system for the visually impaired with special "leading stones" (grooves and knobs), which can be felt with canes or feet – for the passage between the individual artistic institutions on Karlsplatz (e.g. Künstlerhaus, Musikverein) and for crossing the Friedrichstrasse-Lothringerstrasse intersection (which has heavy traffic), the traffic lights have audible signals

www.karlsplatz.org (only in German)

Leopold Museum see MuseumsQuartier

Liechtenstein Garden Palace

9th district, Fürstengasse 1, Tel. +43 1 319 57 67-0, tours on for groups by prior arrangement

Gravel path to main entrance, main entrance: ramp: length: 360 cm, width: 250 cm, height: 21 cm, pitch: 6.11 %, door width: 143 cm, double swinging doors, exhibition rooms: no steps, library: 3 Steps, restaurant / café: accessible via garden without steps (gravel path), elevator: door width: 90 cm, cabin depth: 110 cm, cabin width: 150 cm, wheelchair-accessible restroom, parking space for visitors with disabilities: Fürstengasse, reduced admission for people with disabilities, seeing-eye dogs permitted (by prior arrangement: Tel. +43 1 319 57 67-0).

www.palaisliechtenstein.at

Liechtenstein City Palace (Stadtpalais Liechtenstein)

1st district, Bankgasse 9, Tel. +43 1 319 57 67-0, viewing only for groups and by prior appointment

Main entrance: 5 steps, double swinging doors, door width: 155 cm, side entrance: no steps, double swinging doors, door width: 155 cm, elevator: door width 90 cm, cabin depth 140 cm, cabin width 157 cm, wheelchair-accessible restroom, wheelchair, stairlift, mobile stairlift available (please notify requirements in advance, if possible), seeing-eye dogs permitted

www.palaisliechtenstein.com

Literature Museum of the Austrian National Library (**Vienna Card discount**)

1st district, Johannesgasse 6, Grillparzerhaus, Tel. +43 1 534 10-780, Tue-Sun 10 am–6 pm, Thu 10am–9pm, June, July, August and September also Mondays 10 am–6 pm

Main entrance: no steps, access to the exhibitions rooms in the 1st, 2nd and 3rd floors as well as to cloakroom in basement with elevator, elevator door: width 90 cm, cabin depth 125 cm, cabin width 140 cm, wheelchair-accessible restroom, seeing-eye dogs permitted, tours for people with disabilities and special needs on request

www.onb.ac.at/literaturmuseum

Madame Tussaud's Vienna (Vienna Card discount)

2nd district, Riesenradplatz 5, Tel. +43 1 890 33 66, daily 10 am–6 pm, last admission 5 pm, reduced admission price for people with disabilities

Main entrance: not steps, double swinging door, wheelchair accessible restroom, elevator to each floor, seeing-eye dogs permitted. Specially trained staff available.

www.madametussauds.com/wien/

MAK – Austrian Museum of Applied Arts/Contemporary Art (Vienna Card discount)

1st district, Stubenring 5, Tel. +43 1 711 36–300 (porter), Wed–Sun 10 am–6 pm, Tue 10 am–10 pm

Wheelchair access at the staff entrance Weiskirchnerstrasse, elevator to the exhibition rooms: wheelchair-accessible restroom (first floor), seeing-eye dogs permitted.

www.mak.at

mumok – Museum of Modern Art Ludwig Foundation Vienna see MuseumsQuartier

MUSA Museum Start Gallery Artothek

1st district, Felderstrasse 6–8 (next to City Hall), Tel. +43 1 4000–8400, Tue, Wed, Fri 11 am–6 pm, Thu 11 am–8 pm, Sat 11 am–4 pm

Main entrance: no steps via elevator, automatic sliding door, elevator: door width: 130 cm, cabin width: 160 cm, cabin length: 200 cm. All exhibition openings with sign-language translation, art education with sign-language translation on prior arrangement, induction loop for hearing impaired. 4 parking spaces for visitors with disabilities (3 under 50 m, 1 under 100 m away), wheelchair-accessible restroom, seeing-eye dogs permitted.

www.musa.at

Museum of Ethnology (Weltmuseum Wien) see Hofburg

Austrian Museum of Folklore (Museum für Volkskunde) (Vienna Card discount)

8th district, Laudongasse 15–19, Tel. +43 1 406 89 05, Tue–Sun 10 am–5 pm

Main entrance: no steps, door width: 180 cm, automatic sliding door. Access to permanent exhibition area and café: no steps, freight elevator to special exhibition rooms (assistance necessary), parking space for visitors with disabilities directly at the entrance, special tours for visually impaired visitors, seeing-eye dogs permitted.

www.volkskundemuseum.at

Museum Judenplatz (Vienna Card discount)

1st district, Judenplatz 8, Tel. +43 1 535 04 31, Sun–Thu 10 am–6 pm, Fri 10 am–2 pm

Main entrance and exhibition rooms: no steps, synagogue excavation not wheelchair-accessible, wheelchair-accessible restroom, discounted entry for people with disabilities EUR 8 (1 companion free) and people with social pass/mobility pass (photographic ID required).

www.jmw.at

Museum of Military History (Vienna Card discount)

3rd district, Arsenal, access via Ghegastrasse, Objekt 18, Tel. +43 1 795 61–0, daily 9 am–5 pm

Main entrance: 3 steps (ramp), side entrance to Franz-Joseph Hall: 2 steps (ramp), elevator to upper floor, access to Tank Garden (Panzergarten) on ground floor, wheelchair-accessible restroom, 4 parking spaces for visitors with special needs, seeing-eye dogs permitted.

www.hgm.at

Natural History Museum (Vienna Card discount)

1st district, Maria-Theresien-Platz, Tel. +43 1 521 77, daily except Tue 9 am–6:30 pm, Wed 9 am–9 pm

Roof tours (steps!) Wed 6:30 pm, Sun 4 pm, groups upon prior arrangement (Tel. +43 1 521 77-335), guided tours for the blind are possible, special tour for the blind on the audio guide and a brochure in Braille

Main entrance: steps, single swinging door, "two-lane" ramp, each lane 35 cm wide. Side entrance (Burgring): no steps, direct access to elevator, Elevator: door width: 78 cm, cabin depth: 132 cm, cabin width: 78 cm. Access to restaurant / café: no steps, wheelchair accessible restroom, seeing-eye dogs permitted in exhibition area.

www.nhm-wien.ac.at

Museum of Technology (*Vienna Card discount*)

14th district, Mariahilfer Strasse 212, Tel. +43 1 899 98-0, Mon-Fri 9 am-6 pm, Sat, Sun & public holidays 10 am-6 pm

Main entrance: no steps, door width 160 cm, automatic double swinging door, wheelchair rental. All rooms accessible with the elevators or special wheelchair elevators (ask museum staff for assistance). Access to restaurant by elevator, elevator: door width: 88 cm, cabin depth: 145 cm, cabin width: 92 cm), free admission to the museum for visitors with disabilities, wheelchair-accessible restrooms on each floor, parking spaces for visitors with disabilities, seeing-eye dogs permitted, rental wheelchairs available, special tours for people with disabilities and special needs. Available on request: tours for visitors with disabilities and translator for the hearing-impaired (Reservations: Tel. +43 1 899 98-3001).

www.technischesmuseum.at

MuseumsQuartier Vienna

(*Vienna Card accepted at MQ-Point*)

7th district, Museumsplatz 1, Tel. +43 1 523 58 81-1731

Access to all MuseumsQuartier institutions: no steps. All public elevators are suitable for wheelchairs. 6 free parking spaces for visitors with disabilities on the premises (access: Burggasse / Volkstheater) with proper identification and 4 parking spaces for visitors with disabilities in the parking garage (basement level 2 next to elevator, access: main entrance Museumsplatz). Wheelchair service in the MQ-Point by the main entrance: daily 10 am-7 pm free rental (form of ID left as a deposit). Wheelchair-accessible restroom by main entrance. Inductive audio systems in the auditoriums (Halle E + G). Seeing-eye dogs by prior arrangement with the respective cultural institutions.

www.mqw.at

Architecture Center Vienna (Az W) (*Vienna Card discount*)

Tel. +43 1 522 31 15, daily 10 am – 7 pm, public library: Mon, Wed, Fri 10 am-5.30 pm, Sat, Sun 10 am-7 pm

Main entrance and side entrance, as well as exhibition rooms, restaurant/café: no steps, door width: 88 cm, automatic folding doors, all rooms accessible without steps, wheelchair-accessible restroom, 3 parking spaces for visitors with disabilities, tours for visitors with disabilities and special needs on request, seeing-eye dogs permitted. The Architecture Center also offers special architecture tours for the blind and visually impaired.

www.azw.at

Halle E and G

7th district, Museumsplatz 1, Tel. +43 1 524 33 21-0, office: 9 am-5 pm

Main entrance and access to all exhibition rooms restaurant/café: no steps, double swinging door, door width: 160 cm, elevator: door width: 110 cm, cabin depth: 140 cm, cabin width: 160 cm), 6 parking spaces for visitors with disabilities, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.halleneg.at

Kunsthalle Wien MuseumsQuartier (*Vienna Card discount*)

7th district, Museumsplatz 1, Tel. +43 1 521 89–33, daily 10 am–7 pm, Thu 10 am–9 pm

Main entrance, access to all exhibition rooms and restaurant/café: no steps, door width: 200 cm, elevator: door width: 110 cm, cabin depth: 138 cm, cabin width: 155 cm. A wheelchair will be provided on demand during the visit. Wheelchair-accessible restroom, parking spaces for visitors with disabilities, seeing-eye dogs permitted.

www.kunsthallewien.at

Leopold Museum (*Vienna Card discount*)

7th district, Museumsplatz 1, Tel. +43 1 525 70, daily except Tue 10 am–6 pm, Thu 10 am–9 pm, closed Tuesdays, open daily in June, July and August

Main entrance, access to all exhibition rooms and restaurant / café: no steps, double swinging door, 4 parking spaces for visitors with disabilities in the MuseumsQuarter area, elevator: door width: 90 cm, cabin depth: 210 cm, cabin width: 89 cm, wheelchair-accessible restroom in basement and first floor.

www.leopoldmuseum.org

mumok – Museum of Modern Art Ludwig Foundation Vienna

(*Vienna Card discount*)

7th district, Museumsplatz 1, Tel. +43 1 525 00, Mon 2 pm–7 pm, Tue–Sun 10 am–7 pm, Thu 10 am–9 pm

Main and side entrance as well as restaurant/café: accessible via elevator, single swinging door, door width: 120 cm, elevator: cabin width: 90 cm, cabin depth: 140 cm, wheelchair-accessible restroom on levels -2, 0, 1.

www.mumok.at

ZOOM Children's Museum (*Vienna Card discount*)

7th district, Museumsplatz 1, Tel. +43 1 524 79 08 (information & reservation)

4 participation areas for children age 0 – 14, main entrance: no steps (double swinging door: 170 cm), all rooms without steps, elevator by the steps near the Soundstudio, wheelchair-accessible restroom on ground floor, seeing-eye dogs permitted.

www.kindermuseum.at

Dance Quarter Vienna

7th district, Museumsplatz 1

Accessible by elevator, all floors accessible by elevator, main stage: Halle G with a capacity of 300 seats, wheelchair-accessible restroom.

www.tqw.at

Austrian National Library (Österreichische Nationalbibliothek) see Hofburg

Neidhart Frescoes (*Vienna Card discount*)

1st district, Tuchlauben 19, Tel. +43 1 535 90 65, Tue-Sun & public holidays 10 am–1 pm and 2 pm–6 pm, closed January 1, May 1, December 25 and public holidays that fall on a Monday

Exhibition area on 2nd floor accessible via steps, entrance is very narrow (66 cm), seeing-eye dogs permitted.

www.wienmuseum.at

Palmerie see Schönbrunn

Papyrus Museum see Hofburg

Parliament

1st district, Dr.-Karl-Renner-Ring 3, Tel. +43 1 40 110–2400

Main entrance: wheelchair-accessible via an opening of the ramp wall left of the statue of Athena. Entire visitor's center is free of barriers: elevators, multimedia stations, shop, café, toilets. Guided tours are adapted for visitors with disabilities and special needs. Guided tours without reservation as available. Groups only by prior reservation. Maximum 5 persons with wheelchairs possible.

www.parlament.gv.at

Fantasy Art Museum

1st district, Josefsplatz 6, Tel. +43 1 512 56 81, daily 10 am–6 pm

Main entrance: no steps, door width: 3 m, entrance always open, elevator to museum on 3rd floor, elevator: door width: 70 cm, cabin depth: 90 cm, cabin width: 110 cm, seeing-eye dogs permitted

www.phantastenmuseum.at/museum

Photography Museum see Westlicht

Planetarium (*Vienna Card discount*)

2nd district, Oswald Thomas-Platz 1 / Riesenrad, Tel. +43 1 89 174 150 000, performances: Tue–Sun (for times see program at www.planetarium.wien)

Main entrance: ramp: length: 72 cm, height: 10 cm, door width: 82 cm, double swinging door, all rooms accessible without steps, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.planetarium-wien.at (only in German)

Prater (*free book of vouchers with Vienna-Card*)

2nd district, Prater 7/1, Tel. +43 1 728 05 16, the grounds are open all day all year round, from March 15 to October 31 the attractions operate daily 10 am–1 pm, subject to changes in the weather, after which time only some attractions are open.

Parking space for visitors with disabilities at Riesenrad (Giant Ferris Wheel) and Schweizerhaus (Waldsteingartenstraße). Wheelchair-accessible restrooms: Messegelände / Parkplatz, 1.-Mai-Strasse (in the middle), Calafattiplatz.

www.prateraktiv.at

Pratermuseum (*Vienna Card discount*)

2nd district, Oswald-Thomas-Platz 1 (at the Planetarium, Giant Ferris Wheel), Tel. +43 1 726 76 83, Fri–Sun and public holidays 10 am–1 pm and 2 pm–6 pm, closed on January 1, May 1 and December 25 and on public holidays that fall on a Monday

Main entrance: no steps, 2 parking spaces for visitors with disabilities next to the museum (1.-Mai-Strasse), no steps between parking spaces and the museum, main part of the exhibition: no steps, gallery is only accessible via steps, access to exhibition hall: 20 steps, wheelchair-accessible restroom (entrance area), seeing-eye dogs permitted.

www.wienmuseum.at

Remise – Transport Museum of Wiener Linien

(*Vienna Card discount*)

3rd district, Ludwig-Koessler-Platz, Tel. +43 1 7909–46803

Wed 9 am–6 pm, Sat, Sun 10 am–6 pm

Main entrance and exhibition rooms: no steps, wheelchair-accessible restroom.

www.remise.wien

Riesenrad see Giant Ferris Wheel

Roman Museum (*Vienna Card discount*)

1st district, Hoher Markt 3, Tel. +43 1 535 56 06, Tue–Sun & public holidays 9 am–6 pm, closed on January 1, May 1 and December 25

Main entrance and shop area: no steps. Rear exhibition area only accessible via 8 steps, excavations below street level Exhibition area on the first floor accessible by use of a stair-climbing device. Wheelchair rental available, Hands-on objects for partially-sighted visitors. Multimedia guide in sign language available. Guided tours through the permanent exhibition for blind and partially-sighted are available by prior arrangement (Tel. +43 1 505 87 47–85 180). Wheelchair-accessible restroom on ground floor. Parking spaces at Bauernmarkt 9 and Salvatorgasse 7, no parking spaces for visitors with disabilities at the museum.

www.wienmuseum.at

Old Vienna Schnapps Museum

12., Wilhelmstrasse 19–21, Tel. +43 1 815 73 00. Admission, guided tour and tasting by prior arrangement only, opening time: shop Mon–Fri 9 am–5:30 pm

Main entrance: no steps (door width: 150 cm), access to all exhibition areas (door widths: 100 cm), 2 parking places in front of the building for visitors with disabilities, seeing-eye dogs permitted.

www.schnapsmuseum.com

Schönbrunn

Schönbrunn Palace (*Vienna Card discount with various combination tickets*)

13th district, Schönbrunner Schloßstrasse, Tel. +43 1 811 13-239, November–March: daily 8:30 am–5 pm, April–June, September and October: daily 8:30 am–5:30 pm, July and August: daily 8.30 am–6:30 pm (last admission 30 minutes before closing), guided tours for children: January and February 2014: Sat, Sun 2:30 pm (different dates on the internet)

Main entrance: no steps. Access to all exhibition rooms: no steps. Freight elevator for extra wide wheelchairs: door width: 160 cm, cabin depth: 220 cm, cabin width: 156 cm. Elevator: door width: 90 cm, cabin depth: 95 cm, cabin width: 139 cm.

Free wheelchair rental – contact attendant at main portal (3 wheelchairs), at Hietzinger Tor and at Meidlinger Tor (1 wheelchair each). Second floor exhibition rooms accessible by elevator. Parking for visitors with disabilities at main entrance portal (Schönbrunner Schloßstrasse, 3 parking spaces), Meidlinger Tor (2 parking spaces) as well as close to Kavalierstrakt and Valerietrakt (2 parking spaces each) and Fürstenstöckl (1 parking space). Wheelchair-accessible restrooms on both floors. Seeing-eye dogs permitted. Supplemental devices available for the visually impaired. Tours for visitors with disabilities or special needs on request. Museum Sign Language Guide available in ÖGS and IS for the Imperial or Grand Tour, prior reservation recommended, further information:
www.schoenbrunn.at/besucherinfo/audioguide/oegs-guide.html

Visitors' center in the Gardetrakt by the main gate, access without stairs, door width: approx. 144 cm, exit with wheelchair lift – platform 110/140 cm, door width: 90 cm in the corridor area and 94 cm to the outdoors, 1 wheelchair-accessible restroom.

www.schoenbrunn.at

Children's Museum – “Schloss Schönbrunn Experience” (*Vienna Card discount*)

Tel. +43 1 811 13–239, Sat, Sun and public holidays 10 am–5 pm, ticket office closes at 4 pm, varying opening hours: January 1–6, 2016, February 1–7, March 14–November 6 and November 21–December 31 daily from 10 am–5 pm (ticket office closes: 4 pm)

Tours: Sat, Sun and holidays at 10:30 am, 13:30 am and 3 pm

January 1–6, 2016, February 1–7, March 14–November 6 and November 21–December 31 the tours take place daily at 10:30 am, 1:30 pm and 3 pm .

Main entrance: no steps via ramp (length: 1020 cm, height 120 cm), door width: 260 cm, double swinging door, 3 parking spaces for visitors with disabilities (see Schönbrunn), wheelchair-accessible restroom, seeing-eye dogs permitted.

www.kaiserkinder.at, www.schoenbrunn.at

Palace Park

Daily until dusk, some sights only accessible through gentle climbs and over gravel paths. Seeing-eye dogs permitted. Sightseeing-train (*discounted with Vienna Card*) through the palace park with hydraulic auto-lift for wheelchairs. Daily between 10 am and 6 pm from mid March until the end of October. Reduced price for wheelchair-users. Schedule:
www.zoovienna.at/tiergarten-und-besucher/panoramabahn; www.bundesgaerten.at

Gloriette (*Vienna Card discount*)

Tel. +43 1 811 11–239, March 15 – June 2016 and September: daily 9 am–6 pm, July and August: daily 9 am–7 pm, October 1-29, 2016): daily 9 am–5 pm, October 30 – November 6

2016: daily 9 am–4 pm (last admission 30 minutes before closing).

Main entrance: 25 steps to the ticket office, 76 steps to the terrace, door width: Terrace: 101 cm, ticket office: 81 cm, single swinging doors, turnstile: 53 cm, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.schoenbrunn.at

Maze, Labyrinth and Labyrinthikon Playground (*Vienna Card discount*)

Tel. +43 1 811 13–264, March 15 – June 2016 and September: daily 9 am–6 pm, July and August: daily 9 am–7 pm, October, 1–29, 2016: daily 9 am–5 pm, October 30 – November 6, 2016: daily 9 am– 4 pm (last admission 30 minutes before closing)

Main entrance: no steps via park, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.schoenbrunn.at

The Privy Garden (Kronprinzengarten) (*Vienna Card discount*)

Tel. +43 1 811 13–239, March 15 – June: daily 9 am–5 pm, July & August: 9 am–6 pm, September – October 2016 29: daily 9 am–5 pm, October 30 – November 6: daily 9 am–4 pm (last admission 30 minutes before closing)

Main entrance: no steps, door width: 235 cm, double swinging door, for parking spaces for visitors with disabilities see Schönbrunn Palace, wheelchair-accessible restroom in main palace building, seeing-eye dogs permitted.

www.schoenbrunn.at

Zoo (*Vienna Card discount*)

13th district, Maxingstrasse 13b, Tel. +43 1 877 92 94–500, November–January: daily 9 am–4:30 pm, February: daily 9 am–5 pm, March, October (until end of summer time): daily 9 am–5:30 pm, May–September: daily 9 am–6:30 pm

Main entrance: no steps, single swinging door, access to buildings and enclosures without steps or via ramp, 6 wheelchair-accessible restrooms, parking space for visitors with disabilities (Elisabethallee, entrance Tirolerhof), trained guide dogs and seeing-eye dogs permitted, tours for visitors with disabilities and special needs on request.

www.zoovienna.at

Imperial Coach Collection Vienna (Wagenburg) (*Vienna Card discount*)

13th district, Schönbrunn Palace, Tel. +43 1 525 24–0, May–October: daily 9 am–6 pm, November–April: daily 10 am–4 pm

Main entrance: steps (more than 3 cm), double doors (each 68 cm wide), entrance to the collection: double swinging doors, total width 130cm, exhibition area: flat floors, wheelchair-accessible. Second floor area reachable via steps (width 128 cm, 12 steps, landing, then 155 cm, 10 steps, handrail on both sides of the steps, 100 cm high). Restroom outside Coach Collection, not currently wheelchair-accessible.

www.khm.at

Órangerie Garden (*Vienna Card discount*)

Tel. +43 1 811 13–239, March 15– June 2015/2016 daily 9 am–5 pm, July & August 9 am–6 pm, September–October 24, 2015 (to October 29, 2016) daily 9am–5pm, October 25 –

November 2, 2015 (Oct. 30–Nov. 6, 2016) daily 9am-4pm (last entry 30 minutes before closing time)

Main entrance: no steps, door width: 86 cm, automatic swinging door, wheelchair-accessible parking on the Schloss Schönbrunn side, wheelchair-accessible restroom in main Schloss building, seeing-eye dogs permitted.

www.schoenbrunn.at

Desert Experience House (*Vienna Card discount*)

Tel. +43 1 877 92 94–500, January–April: daily 9 am–5 pm, May–September: daily 9 am–6 pm, October–December: daily 9 am–5 pm

Main entrance: no steps, automatic sliding doors, access to the exhibition rooms: no steps, wheelchair-accessible restroom, parking space for visitors with disabilities near Hietzing entrance, about 100 meters from building, seeing-eye dogs permitted, tours for visitors with disabilities and special needs on request.

www.zooviennat.at

www.bundesgaerten.at

Palmerly (*Vienna Card discount*)

Tel. +43 1 877 50 87–406, May–September: daily 9:30 am–5:30 pm, October–April: daily 9:30 am–4:30 pm

Closed until end of November 2013 and from March 2014 for renovations, opened on Sat, Sun & public holidays.

Entrance: 1 step (traversed by ramp if necessary, ramp: length: 110 cm, height: 18 cm), door width: 110 cm, single heavy swinging door, floor quite moist in some places. Wheelchair-accessible restroom in Desert Experience House opposite (50 m) with stepless entrance, door width: 140 cm, automatic sliding door, seeing-eye dogs permitted. Tours for visitors with disabilities and special needs on request (groups of more than 10).

www.zoovienna.at, www.bundesgaerten.at

Schubert see Musician's Homes

Secession (*Audio guide free with the Vienna Card discount*)

1st district, Friedrichstrasse 12, Tel. +43 1 587 53 07, Tue–Sun & public holidays 10 am–6 pm

Closed: December 25, December 21: 10 am–2 pm, January 1: noon–6 pm

Side entrance: reachable via exterior elevator, door width 120 cm, single swinging door. Main entrance: 13 steps, main exhibition rooms accessible by elevator. Access to all exhibition rooms: elevator. Elevator: door width: 80 cm, cabin depth: 105 cm, cabin width: 80 cm. Beethoven Frieze: 15 steps (escort required). Drawing Room: 24 steps. No wheelchair-accessible restroom, seeing-eye dogs permitted.

www.secession.at

Sisi Museum see Hofburg

Spanish Riding School see Hofburg

Streetcar Museum

3rd district, Ludwig-Koessler-Platz, Tel. +43 1 7909-46803

Closed until 2014.

Main entrance: no steps, access to all exhibition rooms: no steps, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.wienerstrassenbahnmuseum.at

Synagogue, Jewish City Temple

1st district, Seitenstettengasse, Tel. +43 1 535 04 31, guided tours: Mon–Thu 11:30 am and 2 pm

Main entrance: 5 steps, door width 70 cm, automatic sliding door, access to all exhibition rooms: steps, no wheelchair-accessible restroom.

www.jmw.at

St. Charles Borromeo (Karlskirche) (*Vienna Card discount*)

4th district, Karlsplatz, Tel. +43 1 504 61 87, Mon–Sat 9 am–6 pm, Sun & public holidays noon–6:45 pm

Last elevator showing of the cupola: 5:30 pm and Sun & public holidays 6:30 pm. Visitors with ID for persons with disabilities: free entry and elevator to the panorama. Main entrance: 14 steps, heavy wooden door, door width: 300 cm. Side entrance: 13 steps, 2 tracks over the steps, wooden door. Ask staff for assistance. Interior: 11 steps. No wheelchair-accessible restroom, Seeing-eye dogs permitted.

www.karlskirche.at (only in German)

St. Marx Cemetery (Biedermeier Cemetery, Mozart's tomb)

3rd district, Leberstrasse 6–8, April–September 6.30 am–8 pm, October–March: 6.30 am–6.30 pm

Main entrance: door width: 76 cm, gravel path to Mozart's tomb, seeing-eye dogs permitted, restroom door width: 78 cm.

St. Stephen's Cathedral

1st district, Stephansplatz, Tel. +43 1 515 52-3054, Mon-Sat 6 am–10 pm, Sun & public holidays 7 am–10 pm

Guided tours of Cathedral: Mon–Sat 10:30 am, 3 pm, Sun and public holidays: 3 pm (April–October: in English daily 3:45 pm), evening guided tours with roof tour (not wheelchair-accessible): Start of June until September (weather-permitting): Sat 7 pm (with slide show and tour of roof: steps!). Guided tours of catacombs (20 steps, not wheelchair-accessible): Mon–Sat 10 am–11:30 am and 1 pm–4:30 pm, Sun & public holidays 1 pm–4:30 pm (every half hour; if necessary, every quarter hour), audio guide tour Mon–Sat 9 am–11:30 am, 1 pm–4:30 pm, Sun & public holidays 1 pm–4:30 pm.

North Tower & South Tower: 9 am–6 pm

Treasury/Museum: 10 am–6 pm

Main entrance: no steps, door width: 120 cm, double swinging doors, side entrance: 3 steps, door width: 120 cm, double swinging doors, access to the Treasuries and museum by

elevator (warning: steps!), not wheelchair-accessible, daily from 10 am–6 pm. Closed Sun and public holidays. North Tower: access via elevator only (door width: 65 cm) and 12 steps (not wheelchair-accessible). South Tower: 343 steps (not wheelchair-accessible). Seeing-eye dogs permitted. Parking space for visitors with disabilities (Singerstrasse).

www.stephanskirche.at

Theater Museum (*Vienna Card discount*)

1st district, Lobkowitz Palace, Lobkowitzplatz 2, Tel. +43 1 525 24–3460, daily Tue 10 am–6 pm (except Tuesdays)

Main entrance: no steps (double swinging door, 120 cm wide), after vestibule another double swinging door (120 cm wide). Intercom system at the main gate (porter or box office), visitor service can accompany visitors to the elevator up to the second floor as required (door width: 130 cm, cabin depth: 150 cm, cabin width: 130 cm). Exhibition area on 1st floor can be reached via a 15 cm step (visitor service will provide a ramp if required). Exhibition area on 2nd floor with small ramps (3-5 cm). Wheelchair-accessible collection on 2nd floor. Wheelchair-accessible restroom on the ground floor, wheelchair rental by prior arrangement (at least two days ahead of time, please). All tours also offered for visitors with disabilities and special needs on request (Tel. +43 1 525 24–5310). Seeing-eye dogs permitted (please register at the box office, Tel. +43 1 525 24-3460).

www.theatermuseum.at

Thyssen-Bornemisza Art Contemporary – Augarten

2nd district, Scherzergasse 1a, Tel. +43 1 513 98 56-24, Wed-Thu 12 am–5 pm, Fri-Sun 12 am–7 pm

All rooms on one level, main entrance via ramp: length: 400–500 cm, height: 60–70 cm, door width: 200 cm, single swinging door, access to the exhibition rooms and to the restaurant/café: no steps, shop and café accessible via a ramp, wheelchair-accessible restroom, seeing-eye dogs permitted.

www.tba21.org

Time Travel Vienna (*Vienna Card discount*)

1st district, Habsburgergasse 10a, Tel. +43 1 53 21 514, daily 10 am–8 pm, last admission 7 pm

People with disabilities receive discounted admission. One escort per wheelchair user receives free admission. Main entrance: no steps, door width: 180 cm, double swinging door, elevator to the lower floors, elevator: door width: 90 cm, cabin depth 140 cm, cabin width 120 cm, wheelchair-accessible restroom in basement, wheelchair users can only reach some parts of the show via stairlift or a circuitous route. Seeing-eye dogs not permitted. Advance registration, please.

www.timetravel-vienna.at

UN City (*Vienna Card discount*)

22nd district, Wagramer Strasse 5, Tel. +43 1 260 60–3328, guided tours: Mon–Fri 11 am, 2 pm and 3:30 pm, July / August additionally at 12:30 pm, guided art tour on request, group tours by prior arrangement (tours@unvienna.org), ID required!

Main entrance: no steps, ramp at gate 1, door width: 90 cm, single swinging door, access to all exhibition rooms and to the restaurant / café: no steps, wheelchair-accessible elevator, wheelchair-accessible restroom, special tours for the visually impaired, guided tours with audiophones

Urania Sternwarte (Vienna Card discount)

1st district, Uraniastrasse 1, Tel. +43 1 89 170 150 000, guided tours according to event program at www.planetarium.wien

About 30 steps to main entrance, approx. 20 more steps to the telescope. Door width 80 cm, single swinging door, wheelchair-accessible restroom in hall beneath roof, wheelchair-accessible elevator.

www.planetarium.wien (only in German)

Vienna State Opera

1st district, Opernring 2, Tel. +43 1 514 44–2606, tours in ten languages (except Mon), prior notification for wheelchair users necessary, tour times at www.wiener-staatsoper.at

Tour entrance: 1st district, Opernring / Operngasse, entrance for performances: Kärntner Strasse, portable ramps available for steps inside building, wheelchair-accessible restroom, wheelchair-accessible parking spaces (Staatsoper, Operngasse / Opernring), guide dogs and seeing-eye dogs permitted.

www.wiener-staatsoper.at

Otto-Wagner-Pavillon Karlsplatz (Vienna Card discount)

1st district, Karlsplatz, Tel. +43 1 505 87 47–85177, April–October Tue–Sun & public holidays 10 am–6 pm, closed on May 1 and all public holidays that fall on a Monday

Entrance: 3 steps, no steps in the exhibition hall, no wheelchair-accessible restroom, seeing-eye dogs permitted.

www.wienmuseum.at

Otto Wagner Pavilion Hietzing

13th district, Schönbrunner Schloßstrasse, Tel. +43 1 505 87 47 85173, service@wienmuseum.at, Sat+Sun 10 am–6 pm, closed: January 1, May 1, December 25

The pavilion is reached via two steps, the exhibition area is wheelchair-accessible (height: approx. 16 cm). Double swinging doors, can be opened from both sides, door width: 156 cm. Seeing-eye dogs permitted. Guided tours on request.

There is no parking specifically for disabled people next to the museum. The nearest disabled parking is at Am Platz (1130), at the Hietzinger parish church.

Wagner:Werk Museum Postsparkasse

1st district, Georg-Coch-Platz 2, Tel. +43 (0) 599 05-33825, Mon–Fri 10 am–5 pm, Email: museum@ottowagner.com

Side entrance (Wiesingerstrasse 4): no steps, elevator, wheelchair-accessible restroom by the entrance at Wiesingerstrasse 4 and in the entry area, seeing-eye dogs permitted.

www.ottowagner.com

Westlicht – Photography Museum

7th district, Westbahnstrasse 40, Tel. +43 1 522 66 36-60, Tue–Fri 2 pm–7 pm, Thu 2 pm–9 pm, Sat, Sun & public holidays 11 am–7 pm

Main entrance: 15 steps, door width: 90 cm, single swinging door. There is a private elevator, please make prior arrangements. Side entrance and exhibition rooms reachable with the elevator, door widths: 140 – 180 cm, single swinging door. Elevator: door width: 140 cm, cabin depth: 130 cm, cabin width: 160 cm. Wheelchair-accessible restroom. Seeing-eye dogs permitted.

www.westlicht.com

Wien Museum Karlsplatz (*Vienna Card discount*)

4th district, Karlsplatz, next to St. Charles' Church, Tel. +43 1 505 87 47–0
service@wienmuseum.at. Tue–Sun & public holidays 10 am–6 pm, closed: January 1, May 1
and December 25

Main entrance: via ramp no steps, two double swinging doors, door width: 179 cm. Parking space for visitors with disabilities directly behind the museum (Maderstrasse), access to the museum: no steps. The exhibition area is accessible via elevator (orientation with Braille) and deducible with the wheelchair. Wheelchair for rental, seats available. Coffee shop accessible via ramp, shop: no steps. Permanent exhibition tours for visually impaired visitors by prior arrangement (Tel. +43 1 505 87 47-85 180). Wheelchair-accessible restroom on the ground floor. Seeing-eye dogs permitted. Parking place for visitors with disabilities available behind the museum on Maderstrasse (museum can be reached from there without steps). Overview map in large print available.

www.wienmuseum.at

Zentralfriedhof see Central Cemetery

Zoo see Schönbrunn

ZOOM Children's Museum see MuseumsQuartier Wien

Musicians' Homes

The homes are only accessible to wheelchairs with a great deal of assistance.

Beethoven Apartments: Wien Museum (*Vienna card discount*)

www.wienmuseum.at

Beethoven Pasqualati House (Pasqualatihaus) (*Vienna card discount*)

1st district, Mölker Bastei, 5th floor, Tel. +43 1 535 89 05, Tue–Sun & public holidays 10 am–1 pm and 2 pm–6 pm, closed on January 1, May 1, December 25 and public holidays that fall on a Monday.

Apartment only accessible via steps, seeing-eye dogs permitted.

Beethoven Apartments Heiligenstadt (Heiligenstädter-Testament-Haus)

(Vienna card discount)

19th district, Probusgasse 6, Tel. +43 1 370 54 08, Tue–Sun & public holidays 10 am–1 pm and 2 pm–6 pm, closed on January 1, May 1, December 25 and public holidays that fall on a Monday.

Patio: no steps, sidewalk border in front of the building, exhibition areas accessible via steps, seeing-eye dogs permitted.

Beethoven Eroica House (Eroica Haus) (*Vienna card discount*)

19th district, Döblinger Hauptstrasse 92, Tel. +43 1 369 14 24, by prior arrangement only (Tel. +43 1 505 87 47–85173)

Patio and exhibition areas: no steps and accessible with the wheelchair, seeing-eye dogs permitted.

Haydn House with Brahms memorial room (*Vienna card discount*)

6th district, Haydngasse 19, Tel. +43 1 596 13 07, Tue–Sun & public holidays 10 am–1 pm and 2 pm–6 pm, closed on January 1, May 1 and December 25 and on public holidays that fall on a Monday.

Patio and exhibition areas on the ground floor: no steps, exhibition areas on the 2nd floor accessible via steps, seeing-eye dogs permitted.

www.wienmuseum.at

Mozart House Vienna (*Vienna Card discount*)

1st district, Domgasse 5, Tel. +43 1 512 17 91, daily 10 am–7 pm

Main entrance: no steps, door width: 250 cm, double swinging door, elevator: door width: 90 cm, cabin depth: 150 cm, cabin width: 150 cm, access to all exhibition rooms and the events hall: no steps, wheelchair-accessible restroom.

www.mozarthausvienna.at

Arnold Schönberg Center (*Vienna Card discount*)

3rd district, Schwarzenbergplatz 6 / entrance: Zaunergasse 1–3, Tel. +43 1 712 18 88, Mon–Fri, except public holidays, 10 am–5 pm, opening times change for special events, closed on December 24 and December 31.

Main entrance: no steps (single swinging door), access to all exhibition rooms: no steps, elevator: door width: 90 cm, cabin depth: 162 cm, cabin width: 162 cm, wheelchair-accessible restroom, tours for visitors with disabilities and special needs on request.

www.schoenberg.at

Schubert Apartments: Wien Museum (*Vienna card discount*)

www.wienmuseum.at

Franz Schubert's Birthplace and Adalbert Stifter Memorial Rooms (*Vienna card discount*)

9th district, Nussdorfer Strasse 54, 2nd floor, Tel. +43 1 505 87 47 85173, service@wienmuseum.at, Tue–Sun & public holidays 10 am–1 pm and 2 pm–6 pm, closed on January 1, May 1, December 25 and public holidays that fall on a Monday.

Patio: no steps, exhibition areas accessible via steps, seeing-eye dogs permitted

Schubert's Last Residence (*Vienna card discount*)

4th district, Kettenbrückengasse 6, 2nd floor, accessible via steps, Tel. +43 1 505 87 47 85173, service@wienmuseum.at, Wed and Thu 10 am–1 pm and 2 pm–6 pm, closed on January 1, May 1, December 25 and public holidays that fall on a Monday.

Seeing-eye dogs permitted

Johann Strauss Apartment (*Vienna card discount*)

2nd district, Praterstrasse 54, Tel. +43 1 214 01 21, Tue–Sun and public holidays 10 am–1 pm and 2 pm–6 pm, closed on January 1, May 1, December 25 and public holidays that fall on a Monday.

Exhibition areas on 2nd floor accessible via steps, seeing-eye dogs permitted.

www.wienmuseum.at

Visitors with restricted mobility can find further information on the individual attractions at www.wien-guide.at

Selected Sights Outside of Vienna

Museum Gugging (*Vienna Card discount*)

3400 Maria Gugging, Am Campus 2, Tel. +43 2243 87 087, Tue-Sun 10 am–6 pm (in summer), 10 am–5 pm (in winter), closed: December 24–26, December 31 and January 1

Main entrance: no steps, double swinging doors, width: 150 cm. Wheelchair-accessible restroom available, elevator available, door width: 130 cm, cabin depth: 260 cm, cabin width: 130 cm. Seeing-eye dogs permitted, discounted admission for visitors with disabilities.

Stift Klosterneuburg

3400 Klosterneuburg, Stiftsplatz 1, Tel. +43 2243 441–212, opening times May 1 to November 15: 9 am–6 pm, November 16 to April 30: 10 am–5 pm

Wheelchair accessible visitor areas except for the abbey museum and the gardens. Access from the underground car park (parking place for visitors with disabilities) via elevator, door with: 89 cm, depth: 210 cm, width: 108 cm. Level P1 has a lifting platform that leads to the parking level for tour buses. Access from Rathausplatz via ramp, length: 190 cm, width: 74 cm.

Elevator (2 stairlifts in cloister area), parking places for visitors with disabilities in parking garage P1, on Rathausplatz in front of the Babenbergerhalle and at car park P3 “Gastmeisterei”, seeing-eye dogs permitted, rental wheelchair at visitor reception/“Sala terrena”, wheelchair accessible restrooms at visitor reception/“Sala terrena” and in the cloisters. Free admission for persons accompanying visitors with wheelchairs.

Multimedia guide with detailed descriptions for the blind and with a video track in Austrian sign language (ÖGS) available, accompanying material in embossed print and Braille.

Guided tours for the visually impaired or blind people incl. touching model of the abbey complex and the planned “Austrian Escorial Palace” on request: “History and stories – to touch”. Klosterneuburg Abbey can be experienced with all the senses: the expansive room dimensions of the Baroque era, the rhythmic architecture of the medieval cloisters, the special climate and the aroma of the wine cellar. There are also lots of things to “touch”: such as the smooth marble and chiseled sandstone, artistic wood carvings and wrought iron works as well as ornamental glass windows (duration: approx. 90 minutes). Tasting of three selected wines in the historic vinothèque after the touching tour.

www.stift-klosterneuburg.at/tourismus/barrierefreiheit/

Schloss Hof Hof Palace

(*Vienna Card discount*)

2294 Schlosshof, Tel. +43 2285 / 20 000, end of March to beginning of November: daily 10 am–6 pm, November to March on all weekends: daily 10 am–4 pm (excluding Christmas holidays)

Main entrance, exhibition rooms, restaurant / café: no steps. Elevator: door width 90 cm, cabin depth 165 cm, cabin width 100 cm. Free wheelchair rental (by prior arrangement). Wheelchair-accessible restroom. Parking space for visitors with disabilities. Wheelchair ramps in the garden, wheelchair access to the gardens (some gravel paths).

Assistance dogs are permitted.

Free admission for one escort person of a blind visitor or a visitor in a wheelchair. The name of the escort must be stated in the relevant disabilities ID.

Reduced admission price for people with special needs on presentation of ID.

www.schlosshof.at

Schloss Esterházy Esterházy Palace (*Vienna Card discount*)

7000 Eisenstadt, Tel. +43 2682 / 63004-7600, January 2 – March 18 and November 1 – December 30: Fri–Sun & public holidays 10 am–5 pm, March 18 – April 30 and October: Mon–Sun 10 am–5 pm, May 1 – September 30: Mon–Sun 10 am–6 pm

Main entrance (double swinging doors), ticket sales: 3 steps. Side entrance (double swinging doors: width 120 cm) no steps, ramp available (length: 350 cm, width: 600 cm). Wheelchair access to the exhibition rooms. Wine museum: 21 steps (vaulted cellar). 2 parking places for visitors with disabilities. Wheelchair-accessible restroom, 5 wheelchair seats in the Haydn Room (reservation required), 50% discount on admission price, seeing-eye dogs permitted.

www.esterhazy.at

Schloss Lackenbach Lackenbach Palace

7322 Lackenbach, Museum Schloss Lackenbach, Tel. +43 2619 – 20012, March 25– June 30 & September 1–December 18: Fri–Sun & public holidays 9 am–5 pm, July 1–August 31: Mon–Sun 9am –5 pm.

Main entrance (double swinging doors, automatic sliding doors). Large museum room und event rooms are wheelchair-accessible, wheelchair-accessible restroom, seeing-eye dogs permitted, 50 % discount on admission price.

www.esterhazy.at

Burg Forchtenstein Forchtenstein Castle

7212 Forchtenstein, Tel. +43 1 2626 / 812 12, March 18 – October 31 daily 10 am–6 pm, November–March: for groups on request

Main entrance: 3 steps (double swinging doors, automatic sliding doors), wheelchair-accessible restroom and restaurant, seeing-eye dogs permitted, 50 % discount on admission price

www.esterhazy.at